

March 2024



ABC recovery center

mission moments

DETOX

- Everything was great and amazing. Thank you
- I'm more than grateful
- Thanks
- Keep up the good work

RESIDENTIAL

Intake and Admissions

- Great job
- It was quick and easygoing
- Great 😊
- Everyone was helpful and inviting
- Monique explained everything well so that I understood what I was expected to do.
- I really appreciate everyone

Facility and Accommodations

- Super cool
- The staff were really welcoming and supportive. They made sure I had everything I needed.
- Thank you

Groups

- Good
- Very informative
- Freda was amazing in process group and Taylor was great in pervasive relapse.

Clinical Team

- Michael is a great counselor
- Marianna is amazing.
- Great, love Adriana
- Deonte was very supportive and helped change my negative perspective into a positive outlook. The rest of staff was also very friendly and welcoming

Family Services

- Thank you
- Victoria was amazing, compassionate, and kind.
- Kelly needs a raise
- The family program was excellent and helped my father understand what addiction was and the effects substances has on addicts. It strengthened my relationship with him more than I could have hoped for.

mission moments

Case Management

- Thank you to Mags, Janelle, and Patsy.
- She was quick and efficient with making sure I got the care I needed
- Patsy helped me a lot taking care of the things I really needed.
- You're awesome
- Janelle was extremely helpful and got me signed up for SDI. She also checked in with me regularly to make sure all my needs and services were taken care of.
- Thank you

Nursing

- Great 😊
- Good
- Ramon the nurse needs a raise
- Ramon was great
- Thank you

Food and Dining

- Thank you

Additional Comments

- Thank you
- My experience was a good one
- Thank you for my recovery and foundation
- Thank you so much!
- Overall, it was a great experience
- Deonte was very good at supporting me and many of my peers whenever we were going through different emotions
- Thank you to everyone that has helped me through my recovery.

OUTPATIENT

Intake and Admissions

- Its so hard to rate these things

Assessments and Treatment Plan

- ABC treats its clients with respect. The counselors are there because they care and want to help. You will get what you put into the program, and they are very good about helping you figure out how to put everything you can into it

Clinical Staff

- They care and you can tell

Additional Comments

- Thank you so much for everything. The ABC club is my home and I value everything I learned here. I am comfortable in the environment... and because of the things I learned here, I am ready to face whatever life has in store for me, one day at a time.

February 2024



ABC recovery center

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DETOX

- The nursing staff is MARVELOUS AND VERY RESPECTFUL 😊 🙏 100 100 100
- Thank you to the staff for making me feel at home. I'm glad to make it back and this time I won't make the same stupid mistake that took me out on this last run!!
- Thanks for saving my life
- I love my life
- Thank You ABC Recovery!
- The medical staff was awesome! Kind patient and knowledgeable about my needs. I wouldn't change anything.
- Everything was great
- I'm overly grateful for the staff during my detox stages of my recovery.

RESIDENTIAL

Intake and Admissions

- I really appreciate everyone
- Thank you
- Awesome
- Very thorough
- It was good. I felt welcomed.
- Great experience
- This place saved my life
- I love everyone here at A.B.C Club ❤️ 😊 😊 😊
- I love the staff at ABC

Facility and Accommodations

- Structured
- Thank you
- 😊
- Grateful for the ABC club and all they have done for me in my recovery
- 🙌 ❤️ 😊 😊 😊 😊 🙏

Groups

- Thanks lots
- Thank you
- Great.
- Safe place
- 🙏 🙏 🙏 🙌 ❤️
- The groups are run by an excellent team of committed counselors that impact lives in our recovery process



mission moments

Clinical Team

- Tim A. Was in my opinionthe most consistently approachable tech here.
- Thank you
- A++
- My team rocked
- Great Care thank you to them all
- 😊😊😊😊😊😊😊😊😊
- The clinical team is awesome

Family Services

- Thank you
- Great.
- 😊😊😊

Case Management

- Thank u
- I'm happy
- Excellent
- Thank you for all your help
- 😊👍🙌
- Thank you

Nursing

- Thank u
- Happy
- Thank you
- 😊
- Great
- Thank you
- Great job

Food and Dining

- Thank u
- Thank you
- Yum
- Good
- 😊👍🙌❤️👏🍷🍉🍔🍱🍷🍔🍷🍔🍷🍔🍷🍔🍷🍔

December 2023



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Additional Comments

- Thank u to everyone that has help me throw my recovery
- Overall the program is good. Kris is a great counselor. Hope house staff 👍 . Victoria family counselor awesome. Thanks ABC!
- Thank you for all of the help
- THANK YOU ABC !!!!!!!!!!!!!!! For changing my life..
- Thank you to everyone at ABC clients staff all
- Thank you all

OUTPATIENT

Intake and Admissions

- F*** yeah! 5/5

Facility and Accommodations

- All bueno

Assessments and Treatment Plan

- The best counselors ever.

Groups

- They were so fricking awesome!

Clinical Team

- They were so amazing!

Additional Comments

- DARE I SAY THE BEST?