

December 2024



ABC recovery center

mission moments

DETOX

- Excellent

RESIDENTIAL

Intake and Admissions

- Thank you very much
- Very good
- Thank you, ABC. My care team was second to none. Very professional
- Everyone was kind and informative about the process.
- Super helpful facility through mental health court
- Staff was great!
- Monique was very good
- Very pleased

Facility and Accommodations

- Well maintained
- Everything was great
- Very cozy
- Everything was great 😊
- It was great
- Way better than prison

Groups

- Adriana was great
- I loved all of my groups. I learned so many tools and am forever grateful, especially for Kris.
- Thx to Michael my counselor for process group
- Peers were great
- Sarah was the best
- Very helpful

Clinical Staff

- My team was good
- Good
- To each of the clinical team, they were truly amazing and nothing less. I'll forever remember the experience I had while I had my stay. Most importantly was Kris! She worked with me with respect and care. There was never a day she would come in without any motivation. Kris was absolutely my cheerleader, and I'll never forget the hardest times I had to overcome. Kris motivated me and never put me down even when I felt like giving up
- Good job guys!
- They were great
- Sarah was amazing
- Very pleased. Great group of people.

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Family Services

- Family services were good
- Good
- David was amazing. Always did his best and was very helpful.
- They were overall great

Case Management

- Tim was a good case manager.
- My case manager Janelle was amazing, kind, loving, respectful and caring. Never had I ever got a negative comment or vibe. Always helped me in every way.
- Thx to Patsy, Mags, Janelle and county worker Wendy
- Things got done 🙌

Nursing

- Good
- During my stay the whole nursing staff was top tier! I love every single one of them. They made me laugh, smile and did their best to keep me on track. Miss Alysha, Allen, Elsa, Vanessa, Erica, and can't forget my personal nurse, Ramon! Thank you so much for all the love and kindness from all of you!
- Thx for extra Triamcylone cream
- They were great
- Good
- Friendly, kind, and professional

Food and Dining

- Food was excellent
- The food was great. Thank you John, Bruce, and Ed. You guys kicked ass.
- Food was very good
- Thx chef
- They are great cooks
- Excellent

Additional Comments

- My last comments I wanted to leave are to all the ABC staff. I appreciate you guys! I have a lot of love for what you guys gave me. Thank you Kris, Ralph, Everett, Henry, Eduardo, Victoria, Sarah, Michael, Deonte, Mia, Dulce, Chantel, Lisa, and Ally! Love you guys. Thank you for all your advice, love and kindness.
- This is the best program
- Very professional
- This place really cares
- The staff here are the best

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OUTPATIENT

Intake and Admissions

- Brian is nice and super cool.

Facility and Accommodations

- Everything was fine.

Assessments and Treatment Plan

- I accomplished everything that I was set out to do. I am much more positive for sure.

Groups

- IOP helped me a lot. It is a needed step into recovery to stay connected and get more support.

Clinical Team

- It helps with having staff that has lived experience or some connection to addiction. It helps when dealing with others and talking to us. Johnny, he defiantly cares when you open up to him. You just gotta talk to him thats all. Haydee, shes great always helpful taking me to meetings and stuff that really helped out. She wants the best for everyone she was happy when I got a job she likes to see growth. Arlene is a great person and cares, she made the group fun and different from other groups. She pushed me when I needed to be pushed.

Additional Comments

- Thank you ABC for everything I needed everything you have to offer.